

MOSAIC
Community Services

ANNUAL REPORT 2014

Dear Friends,

Every year is a big year for Mosaic Community Services, but 2014 was one of the biggest. We are in the midst of a significant capital renovation project to establish an innovative Integrated Healthcare Center to meet the mental health, substance use, and physical health needs of individuals with co-occurring disorders. This new center will become home to Mosaic's already existing mental health clinic, somatic health services and addiction programs. The full integration of these services will dramatically improve the client experience, quality of care and will result in long-term cost savings.



Looking ahead, we are excited to broaden our outreach in two ways. Mosaic Community Services is now offering Mental Health First Aid for corporations and communities. Mental Health First Aid is designed to teach the general public how to recognize symptoms of mental health crisis, offer and provide initial help, and guide a person toward appropriate treatments. Every year more than 25% of Americans experience mental illness and 9.3% of Americans age 12 and older received treat for addiction. This training provides much-needed tools to help our friends and neighbors. Additionally, Mosaic has a pilot project offering tele-medicine to our clients using technology developed by London-based company, Big White Wall. This technology provides monitored chat rooms for people seeking peer support and will offer face-to-face therapy for clients via video chat as clients become more comfortable with the technology.

These innovations are critical for Mosaic Community Services to continue to transform lives through comprehensive health services for people with mental illness and addictions. Your continued support makes it possible for Mosaic to provide integrated healthcare, vocational training, youth and family services, technological innovations and other services to our clients.

Thank you,

A handwritten signature in black ink, appearing to read 'D Hohne'.

Donald Hohne
President
Board of Directors

A handwritten signature in black ink, appearing to read 'J Richardson'.

Jeff Richardson
Executive Director

Mission at Work

The Significance of Vocational Services in Recovery

Jeff will turn 50 in March 2015 and wants to have his birthday party at the McDonald's where he's been working since May. He is a lobby attendant. He LOVES his job.

Born and raised in Pennsylvania, Jeff sued his father at age 13 so that he could move to Maryland to live with his mother. Jeff moved in with his mother, who first hospitalized him at age 15. Diagnosed with schizophrenia, Jeff spent seven years shuffling between in-patient hospitals.

Jeff's relationship with Mosaic began when he entered Mosaic's housing program, where he says staff helped him learn to cook, clean his apartment, and make appointments. Now, he lives on his own, has a girlfriend, and plays bingo twice a week.

Jeff struggled to find a job. He was competing against younger and healthier men and women. Jeff described his struggle to find a job to his employment specialist at Mosaic. Although he never completed 8th grade, he earned his GED. Because he struggles with reading and math, it is difficult for him to work at the register. He said this is a barrier to employment and no one was calling him back. Mosaic's vocational specialist arranged for an interview at a busy McDonald's. Mosaic supported Jeff to find appropriate interview clothes, and Jeff's mother helped him buy new shoes. Mosaic staff accompanied Jeff on the interview



and he was delighted to start work in mid-May.

"I didn't expect to be so happy with my job," Jeff says, but everyone is so nice to him that he loves doing a great job. He says there are at least 40 supervisors at the

McDonald's, but Frank and Tasha are especially nice to him and always give him good reports.

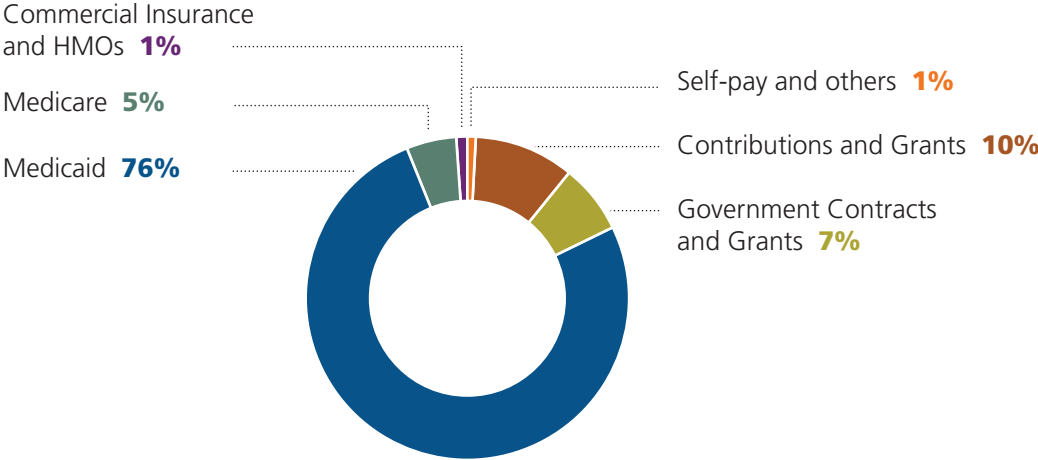
"It makes me feel so good when customers give accolades! I love hearing a 'nice job' from a returning customer or a total stranger." Jeff said. Jeff explained how Mosaic helped him work with his managers to understand his health condition. Jeff is allowed to use a nebulizer on-site and is not required to do the heaving lifting. Jeff's schedule allows for his daily medication and weekly therapy sessions. Jeff pays his landlord to drive him to work, or he gets a bus pass from Mosaic.

Of course, Jeff loves to pick up his paycheck every couple of weeks. He uses his money to pay for medicine, pay rent and groceries, and play bingo. "I don't know what I would do without Mosaic," he says. "I live on my own, have a good job, and get to my therapy sessions and bingo on time every day." ●

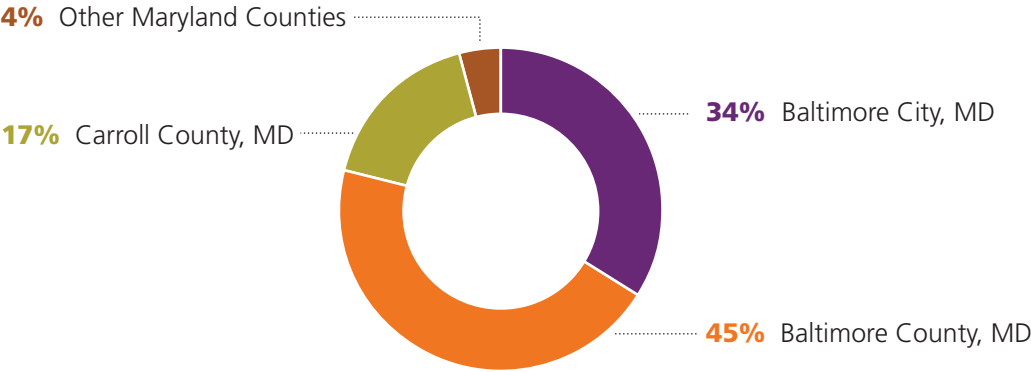
Mosaic Community Services' mission is to transform lives through comprehensive health services for people with mental illness and addictions.

RECOVERY. QUALITY. RESPECT.

Revenue Source FY14



Where Mosaic's Clients Live



THANK YOU!

Mosaic Community Services is grateful to the following individuals, corporations, foundations and organizations that supported its mission during its 2014 fiscal year, ending June 30, 2014. Philanthropy is vital across all of Mosaic's programs as it provides financial resources to cover services, client basic needs, and therapeutic consumable products not covered in other income sources.

If you feel a mistake has been made, or if you have any questions regarding this list, please contact Christiane.walker@mosaicinc.org or 410-453-9553 x1151. The accuracy of this listing is important to us and your feedback is appreciated.

INDIVIDUALS

Patti and Sheldon Amsel
Mrs. Harriett Andrews
Yeshitiza Araya, M.D.
Ms. Lisa Ashton
Anne and Tom Bailliere
Ms. Diane Barker
Mr. and Mrs. Robert M. Barroll
Mr. Andrew C. Barth
Ms. Margaret Bartolini
Mr. and Mrs. Thomas T. Bateman
Mrs. Karen M. Belton
Mr. Ronald T. Bena
Ms. Babette R. Bierman
Ms. Anna Bivens
Ms. Gwendolen Bond
Ms. Sheila Boone
Edward and Barbara Brody
Ms. Marjorie B. Brown
Mr. and Mrs. August Bruha
Mr. and Mrs. John Burbridge
Ellen Callegary and Michael Karasik
Mrs. Cynthia Cannizzaro
Mrs. Barty O. Carr
Ms. Susan Cashman
Dimitrios and Deborah Cavathas
Ms. Ann K. Clapp
Ms. Denise Crapo
Mrs. Dorothy Cross
Mr. John P. Crumrine
Mrs. Glendoris Dantoni
Ms. Daphne Davidson
Ms. Pamela Davies
Mr. and Mrs. Richard M. Davis
Ms. Pansie Deane
Swaran Dhawan
Mr. and Mrs. John P. Dinwoodie
Tara Doaty, Ph.D.
Ms. Lori Doyle
Ms. Rosemary Easley
Mr. and Mrs. Paul Ellis
Ms. Dixie Fishbaugh
Arthur M. Frank, Esquire
Ms. Carol Gange
Mr. and Mrs. Frank Gorman
Mr. M. Thomas Graham
Mr. Alexander W. Greene
Mrs. Peggy Greenman
Mr. and Mrs. Irvin Greif, Jr.
Ms. Carolyn Hambleton
I.H. Hammerman
Mrs. Kathleen J. Hargett
Angel Hedrick
Mr. and Mrs. Michael Hilditch
Raymond S. Hoffman, M.D.
Mr. Donald J. Hohne
Ms. Nicole M. Hospelhorn
Mr. Ho Chung Huang
Mr. F. Patrick Hughes
Ms. Charlotte Hull
Mr. Scott Jerome
Mrs. Ann H. Kahan
Senator Delores Kelley
Ms. Corinne M. Kelly
Mrs. Maureen S. Kendall
Pedie and Bob Killebrew
Mr. Alton Knight
Mr. George E. Kostrotsky
Mr. Peter J. Lagemann

Mr. and Mrs. Constantine H. Lanzi
Mrs. Kathleen K. LaVina
Mr. Michael LaVina
Neil Leikach, Ph.D.
Ms. Charlotte A. Levette
Ms. Carolyn W. Lewis
Dr. and Mrs. George Lowe
Alicia Lucksted, Ph.D.
Ms. Diane Maistros
Mr. and Mrs. George Marcin
Aleyamma J. Mathew
Ms. Rosalie McCabe
Mr. Mark McGlone
Mrs. Marybeth Merryman
Ms. Elizabeth Metcalfe Deutsch
Ms. Lucy H. Michaels
Mr. and Mrs. Roger L. Michel
Ms. Gail Minsk
Ms. Michelle Moore
Ms. Donna Morris
Wesley Morris
Anjana Muralidharan
John A. Nesbitt, III
Mrs. Jean Ottey
Mrs. Maryana A. Rash
Mr. and Mrs. Jeffrey Richardson
Ms. Patricia Riggio
Susan and Richard Rogers
Ms. M.C. Savage
Mr. Michael Schuck
Mr. and Mrs. Charles Schwartz
Ms. Chamindi Seneviratne
Mr. and Mrs. Robert A. Sette
M. Sigmund & Barbara K. Shapiro Fund
Drs. Margaret and Steven Sharfstein
Ms. Kathleen Sharman
Dr. and Mrs. Stephen Steele
Ms. Ann Steinberg
Mr. and Mrs. C. Richard Stuckey, III
Ms. Ann Marie Sullivan
Daniel M. Symonds, M.D.
Mr. and Mrs. Steven B. Tatro
Mr. and Mrs. James Tessmer
Laszlo Trazkovich, M.D.
Ms. Trudy Tull
Mr. and Mrs. Richard J. Uhlig
Ms. Denise B. Wagner
Mr. Chris Walker
Ms. Christiane Walker
Mr. John Weisner
Dr. and Mrs. Shaw Wilgis
Gay and Jud Williams
Ms. Michelle Williams
Mr. Robert L. Williams
Dr. and Mrs. E. Hunter Wilson
Fred and Maureen Winer
Mr. and Mrs. Lee Woody, Jr.
Pamela Young, Ph.D.

CORPORATIONS, FOUNDATIONS AND ORGANIZATIONS

Afia, Inc.
American Maid, Inc.
Annapolis Symphony Orchestra
Bahama Breeze
Baltimore Blast
Baltimore Coffee & Tea
Baltimore County Dept of Planning CDBG
Baltimore Medical System

Bank of America Merrill Lynch
Basignani Winery
Bluestone Restaurant
Brewers Art
Callegary & Steedman
Carroll Hospital Center
Catonsville Women's Giving Circle
Centric Business Systems
Charles Nusinov & Sons
Charles Theater
Cho Benn Holback & Associates
Communication Electronics
Comprehensive Benefits Planning
Corckran Family Charitable Foundation
Country Club of Maryland
CTI
Delta Temps, LLC
Dover Downs Hotel & Casino
Earth Treks
France-Merrick Foundation
Gorfine, Schiller & Gardyn, PA
Greetings & Readings
Greg's Bagels
Hyatt Regency Baltimore
Joseph Mullan Company
Kenneth S. Battye Charitable Trust
Kirby's Barn Door Furniture
Leonard Paper Company
Luray Caverns
Maryland Community Health Resources
Commission
Maryland Dept. Of Health and Mental Hygiene
Maryland Transit Administration
Michael's Cafe and Raw Bar
Milton Inn
Mitchells Golf Complex
Monument Pharmacy
Morton J. & Jane Blaustein Foundation
Mt. Vernon Estate & Gardens
Mt. Vernon Pharmacy
Museum of the Shenandoah Valley
National Aquarium in Baltimore
Panera Bread
PNC Bank
Prime Benefits
PSA Financial
Raimondi's Florist
RCM&D
Residence Inn Hunt Valley
Shawe & Rosenthal, LLP
Smith & Downey
Southwest Airlines
St. Andrew's Christian Community Church
Tail End Kennels
Taylor-Reed Builders
The Associated: Jewish Community Federation
of Baltimore
United Way of Central Maryland
Urban Pirates
Vaccaro's Italian Pastry Shop, Inc
Walmart
Walters Art Museum
Washington National Baseball Club
WBAL Kids Campaign
Whitehouse Caterers
Wintergreen Resort
WJZ-TV
Woodhall Wine Cellars



ADMINISTRATIVE OFFICE

1925 Greenspring Drive
Timonium, Maryland 21093

Main 410-453-9553

Toll-Free 1-855-URECOVER
(1-855-873-2683)

LOCATIONS

Baltimore City
Catonsville
Dundalk
Randallstown
Timonium
Towson
Westminster

www.mosaicinc.org

facebook.com/MosaicServices

youtube.com/user/MosaicServices

twitter.com/MosaicCare

Part of the Sheppard Pratt Health System

Mosaic Community Services

BOARD OF DIRECTORS

Babette Bierman, LCSW-C, *Secretary*

Ms. Barbara Brody, LCSW-C

Ellen Callegary, Esq., *Vice President*

Barty O. Carr

Tara Doaty, Ph.D.

Thomas Graham

Donald Hohne, *President*

Nicole Hospelhorn

Alton Knight

Michael LaVina

Alicia Lucksted, Ph.D.

Mark McGlone

Michael Schuck

Kathleen Sharman

Robert Williams, *Treasurer*

Fred Winer

Pamela Young, Ph.D.